Name:	Date:	
	<u> </u>	(mm/dd/vv)

Kansas Judicial Branch Information Technology Job Duties Worksheet

Prior to updating the position description for the employee, both the rater and the employee should *independently* review the following list of job duties. Place the letters n/a in the *not applicable* column next to any duties that will not be part of the employee's job responsibilities during the evaluation period. Also indicate in the spaces provided in the appropriate duty category, any duties that the employee performed during the evaluation period that are not listed. After the rater and employee have each reviewed the list, they should meet and resolve any discrepancies prior to the rater evaluating the employee's performance.

Not	
Applicable	Duties
	Supervision Duties
	Developing and implementing employee training and development
	Evaluating employees
	Disciplining employees
	Managing employee leave
	Providing guidance and information to staff
	Developing policies and recommending procedures
	Human Resources and Personnel Duties
	Recruiting and hiring
	Managing timesheets
	Completing, submitting and maintaining other personnel and payroll documentation
	Handling grievances and complaints
	Making staffing recommendations (number of personnel, distribution of personnel, etc.)
	Ensuring staff coverage on a daily basis
	Fiscal and Budget Duties Managing temporary position hours Purchasing Assisting with preparing grants Assisting with preparing county budget Preparing vouchers on a timely basis Creating court budget for hardware and software Evaluating lease and purchase arrangements for systems Selecting lease and purchase arrangements for systems
	Strategic Planning Duties Planning for future technology needs Planning for future equipment needs Planning for future training needs

Information Technology Job Duties Worksheet

Programming and Applications Support Duties Adhering to programming, design and language standards Documenting program changes and program flows Ensuring program documentation and testing are completed Enhancing and modifying applications Implementing design changes Troubleshooting hardware and vendor software applications Troubleshooting hardware issues related to software problems Resolving hardware and software problems Managing projects Assisting others in programming and problem solving areas Working with end users to define program needs Training end users Coordinating interaction of data processing staff with staff from other offices Systems Analysis Duties Coordinating hardware and software upgrades Completing equipment and software needs assessments Maintaining secure information technology environment Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies Updating information technology security policies	Duties
Documenting program changes and program flows Ensuring program documentation and testing are completed Enhancing and modifying applications Implementing design changes Troubleshooting hardware and vendor software applications Troubleshooting hardware issues related to software problems Resolving hardware and software problems Managing projects Assisting others in programming and problem solving areas Working with end users to define program needs Training end users Coordinating interaction of data processing staff with staff from other offices Systems Analysis Duties Coordinating hardware and software upgrades Completing equipment and software needs assessments Maintaining secure information technology environment Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	Programming and Applications Support Duties
Ensuring program documentation and testing are completed Enhancing and modifying applications Implementing design changes Troubleshooting hardware and vendor software applications Troubleshooting hardware issues related to software problems Resolving hardware and software problems Managing projects Assisting others in programming and problem solving areas Working with end users to define program needs Training end users Coordinating interaction of data processing staff with staff from other offices Coordinating hardware and software upgrades Completing equipment and software needs assessments Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	Adhering to programming, design and language standards
Enhancing and modifying applications Implementing design changes Troubleshooting hardware and vendor software applications Troubleshooting hardware issues related to software problems Resolving hardware and software problems Managing projects Assisting others in programming and problem solving areas Working with end users to define program needs Training end users Coordinating interaction of data processing staff with staff from other offices Systems Analysis Duties Coordinating hardware and software upgrades Completing equipment and software needs assessments Maintaining secure information technology environment Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	Documenting program changes and program flows
Implementing design changes Troubleshooting hardware and vendor software applications Troubleshooting hardware issues related to software problems Resolving hardware and software problems Managing projects Assisting others in programming and problem solving areas Working with end users to define program needs Training end users Coordinating interaction of data processing staff with staff from other offices Systems Analysis Duties Coordinating hardware and software upgrades Completing equipment and software needs assessments Maintaining secure information technology environment Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	Ensuring program documentation and testing are completed
Implementing design changes Troubleshooting hardware and vendor software applications Troubleshooting hardware issues related to software problems Resolving hardware and software problems Managing projects Assisting others in programming and problem solving areas Working with end users to define program needs Training end users Coordinating interaction of data processing staff with staff from other offices Systems Analysis Duties Coordinating hardware and software upgrades Completing equipment and software needs assessments Maintaining secure information technology environment Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Troubleshooting hardware and vendor software applications Troubleshooting hardware issues related to software problems Resolving hardware and software problems Managing projects Assisting others in programming and problem solving areas Working with end users to define program needs Training end users Coordinating interaction of data processing staff with staff from other offices Systems Analysis Duties Coordinating hardware and software upgrades Completing equipment and software needs assessments Maintaining secure information technology environment Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Troubleshooting hardware issues related to software problems Resolving hardware and software problems Managing projects Assisting others in programming and problem solving areas Working with end users to define program needs Training end users Coordinating interaction of data processing staff with staff from other offices Systems Analysis Duties Coordinating hardware and software upgrades Completing equipment and software needs assessments Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Resolving hardware and software problems Managing projects Assisting others in programming and problem solving areas Working with end users to define program needs Training end users Coordinating interaction of data processing staff with staff from other offices Systems Analysis Duties Coordinating hardware and software upgrades Completing equipment and software needs assessments Maintaining secure information technology environment Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Managing projects Assisting others in programming and problem solving areas Working with end users to define program needs Training end users Coordinating interaction of data processing staff with staff from other offices Systems Analysis Duties Coordinating hardware and software upgrades Completing equipment and software needs assessments Maintaining secure information technology environment Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology reads Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Assisting others in programming and problem solving areas Working with end users to define program needs Training end users Coordinating interaction of data processing staff with staff from other offices Systems Analysis Duties Coordinating hardware and software upgrades Completing equipment and software needs assessments Maintaining secure information technology environment Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology reads Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Working with end users to define program needs Training end users Coordinating interaction of data processing staff with staff from other offices Systems Analysis Duties Coordinating hardware and software upgrades Completing equipment and software needs assessments Maintaining secure information technology environment Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology reads Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Training end users Coordinating interaction of data processing staff with staff from other offices Systems Analysis Duties Coordinating hardware and software upgrades Completing equipment and software needs assessments Maintaining secure information technology environment Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology reads Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Systems Analysis Duties Coordinating hardware and software upgrades Completing equipment and software needs assessments Maintaining secure information technology environment Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Systems Analysis Duties Coordinating hardware and software upgrades Completing equipment and software needs assessments Maintaining secure information technology environment Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Coordinating hardware and software upgrades Completing equipment and software needs assessments Maintaining secure information technology environment Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology reads Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Coordinating hardware and software upgrades Completing equipment and software needs assessments Maintaining secure information technology environment Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology reads Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Completing equipment and software needs assessments Maintaining secure information technology environment Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology reads Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	Systems Analysis Duties
Completing equipment and software needs assessments Maintaining secure information technology environment Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology reads Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	Coordinating hardware and software upgrades
Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	Completing equipment and software needs assessments
Maintaining disaster recovery system Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Interacting with outside agencies, consultants and vendors Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Verifying jobs are completed, tested and properly installed Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Ensuring end user satisfaction Keeping abreast of current technology Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Evaluating new technology for court use Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Public Relations Duties Serving as information resource to public, court, staff, and OJA Technology Duties Coordinating technology between departments or courts Assessing technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Technology Duties Coordinating technology between departments or courts Assessing technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Technology Duties Coordinating technology between departments or courts Assessing technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Coordinating technology between departments or courts Assessing technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	Serving as information resource to public, court, staff, and OJA
Assessing technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	Coordinating to shool any hateyoon departments or sourts
Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	
Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	Assessing technology needs
Implementing telecommunications software Tracking maintenance contracts Monitoring and maintaining information technology security policies	Assessing technology needs Managing technology training
Tracking maintenance contracts Monitoring and maintaining information technology security policies	Assessing technology needs Managing technology training Providing telecommunications support
Tracking maintenance contracts Monitoring and maintaining information technology security policies	Assessing technology needs Managing technology training Providing telecommunications support
Monitoring and maintaining information technology security policies	Assessing technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems
	Assessing technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software
	Assessing technology needs Managing technology training Providing telecommunications support Maintaining telecommunications systems Implementing telecommunications software Tracking maintenance contracts